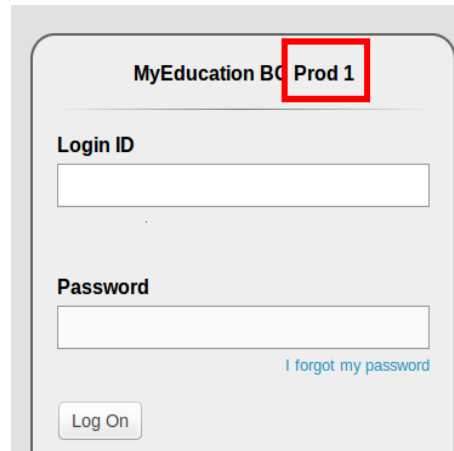


When reporting errors or unusual behaviour in the MyEducation BC application, it is very useful to report the “number” of server that you are currently on while logged into the MyEducation BC application.

Before you log in, the server number is at the top of the login dialogue box. In the example below, the server number is “1” from “Prod 1”.



While you are logged into the MyEducationBC application, you can find the server name by following this navigation:

**Any Top tab (except Pages) > Help > About MyEducation BC > bottom of splash screen**

In this example, the server number is “1” from “vaspnapprd1”.

