

Requesting a New Password for MyEducation BC

Step 1. My Education BC login website : <https://myeducation.gov.bc.ca/asp-login/?deploymentId=aspen>

Click on: Trouble logging in?



Step 2. Select Retrieve Login ID → if you don't remember your login information., or Select Reset your password if you recall your login information but not your password.

Trouble logging in

[Retrieve your Login ID](#) if you want to retrieve your Login ID.

[Reset your password](#) if you have forgotten your password.

If you are having issues logging into the system, please contact your school administrator directly.

Your user account is managed by your school, not by Follett, and your school will be able to answer your requests or questions about access to the system.

Close

Password Reset

If you have selected Password Reset
Type in your login ID and then click, Recover Password

English (Ca... ▼


BC - Production

Provide your Login ID

Recover Password


Return to Login Page

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Check your email (this may take some time to arrive and/or check your Junk/Spam folders)

The email will look like this:

Password Reset Request ▶ Inbox x



BC - Production <sysadmin@myeducation.gov.bc.ca>
to me ▼

Hi,

This email has been sent because a request to reset your password has been made on 09/05/2025 at 13:13:31.
If it was you, then you can reset the password by clicking here: [Reset password](#)

If you did not authorize this action, please contact your school office.

Sincerely,
MyEducation BC - Production

↩ Reply

➦ Forward

😊

Click on Reset Password

It will take you to a new screen. Type in your “new” password **twice. And then click on Reset Password**

English (Ca... ▼


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Password

[Requirements](#)

Type in your new password

Confirm Password

Type in your new password

Reset Password

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When completed, it will take you back to the login screen where you can login with your login Id and your new password

If you receive an error message, contact your school office to reset your password.

Retrieve Login ID

If you select Retrieve your Login ID, type in your email address (as a student: the email address provided to you as an adult, the email address you provided to the school) the click Recover Login ID. If you are unsure of the email address, contact the school.

English (Ca... ▼


BC - Production

Provide an email address

type your email address

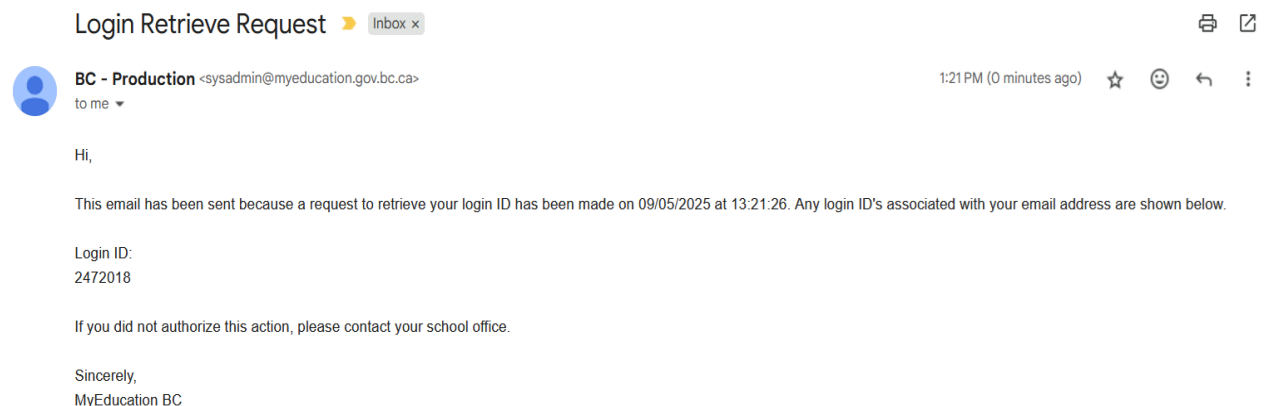
Email is not valid.

Recover Login ID

Return to Login Page

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An email will land in your inbox.



You can then use this email to help you with your password reset.